

Global Proficiency's NewsChek

Issue 5, August 2020

Milk Powder CRM

Global Proficiency have a certified milk powder reference material available.

The certificate of analysis certified values include crude protein and gravimetric fat. The uncertified or reference values include dry matter, pH and free fat.

The material comes in 5x 10 gram single use nitrogen flushed foil sachets. While there may not be as many tests as other commercially available CRM's, these tests are commonly used and can be done with the contents of one sachet.

Users of CRM's may not realise that not all tests provided on a certificate of analysis are certified. Only tests that meet the rigorous criteria of a certified value are listed as certified, the others are uncertified or reference values. Certified values are provided with the highest level of confidence that all contributions to variability have been taken into account, whereas reference values have not, which is why the uncertainty may seem smaller for a reference or uncertified value.

If you would like more information on the difference between certified and reference values, or you would like to enquire about the cost of our CRM, please contact us at sales@global-proficiency.com.

Soil Physical Testing

Soil Physical Proficiency is now an annual offering. The sample set consists of two samples for the following tests:

- 1/3 Bar Moisture
- 15 Bar Moisture
- Clay
- Silt
- Total Sand

There is still time to enrol in the upcoming November round! To do so, contact us at soilandfoliage@global-proficiency.com.



Website Update

We have recently changed website hosting providers, so if you are having trouble contacting us, opening documents, or ordering products, then you may be looking at a cached (locally stored) version of our website.

Browsers often store information on your local machine to make websites faster and more responsive. Different browsers clear their caches at different frequencies, so if you are still having problems viewing our site please access your browser cache and clear it manually. This can normally be done in settings or preferences (depending on the browser).

If you continue to have issues viewing or using functions on our website, please contact us at enquiries@global-proficiency.com.

Upcoming Rounds

Round 8

- MilkChek
- Meat, Water, Pathogens, Food (RLP)
- PlantChek
- VeriTest® Antimicrobials
- VeriCal®
- DairyChek
- FertChek
- LipidChek
- BactoChek
- VeriTest® Cultured Products
- VeriTest® UHT Products

Shipping Packaging

Global Proficiency provide PT schemes and Reference and Quality Control Materials to customers in over 80 countries worldwide. With offices based in New Zealand and Australia, distribution of product to international locations comes with a number of challenges.

Some of our products must meet regulations required by IATA (international Air Transport Association), as they are biological substances which pose risks to human health and are therefore classed as UN 3373 Biological Substances Category B. The regulations outline specific requirements about how to package and label the products to ensure any risk of exposure during transportation is minimised. There are also similar regulations for sending via sea or road.

In addition, some products must remain chilled or frozen throughout the duration of transit in order to reach our customers in the same condition as our local participants and be viable for use. Lengthy delays have become more significant recently due to Covid-19.

To achieve both compliance and optimal sample condition, we use a range of specialised packaging options which provide peace of mind for both the shipper and receiver and reduce reliance on the carrier. These will be featured in future newsletters.

Meet The Team

Lana joined Global Proficiency in 2007 with a range of roles through out that time including Chemistry Coordinator, Production and Logistics team leader and now Agricultural Programme Leader.

At home Lana has two children aged 6 and 2 and a cat with half a tail aptly named Stumpy. Her husband is a secondary school teacher and avid golfer. Outside of work and family Lana enjoys yoga, reading, movies or a good Netflix series and coffee dates with friends.



July NPS Survey

We recently sent the first monthly Net Promoter Score (NPS) survey. This is scheduled so contacts for each programme will receive two surveys per year. Therefore if you are a contact for several programmes, you may receive more than two per year.

Each month the survey will be sent to contacts for rounds in the previous month. The July survey was sent to customers who participated in the June rounds for the BactoChek, VeriTest Food Micro, VeriTest Meat Micro and VeriTest Milk programmes.

We hope this new initiative will give you an opportunity to provide your feedback, and help us to make improvements.

In addition, if you have any queries or concerns about our programmes feel free to contact us anytime at enquiries@global-proficiency.com

Annual Reports

Annual laboratory reports summarise the performance of a laboratory over a calendar year.

Each annual report is specific to a programme and laboratory, and each page displays the following information for a specific test:

- Control Chart
- All lab data for all samples
- Your lab data for all samples
- Statistics for all labs
- Statistics for your lab

Annual reports are a contractual requirement for several programmes including DairyChek, MilkChek, VeriTest Meat, Water (Micro), Food, PathoGens (RLP), PlantChek and SoilChek (ASPAC). They collate data received between January and December and are distributed at the beginning of the following year.

These can be made available to all labs in any programme for a small fee. For more information, contact the relevant Programme Leader.

Contact Us

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