



# Global Proficiency's NewsChek

Issue 14, October 2021

## Programme Update

### PlantChek

#### *Grinder Contamination Trial*

The brown rice material presented in the August PlantChek round was included specifically to create a Quality Control Material for the purpose of checking your laboratory grinder for potential contamination. Our normal sample preparation procedures were followed for the brown rice samples presented in the August round. We also retained a portion of unground brown rice from the same sample batch.

These whole grain samples are packaged into 100g pottles and are available to purchase as a QC material specifically as a grinder check sample. For more information or for ordering please email;

[sales@global-proficiency.com](mailto:sales@global-proficiency.com)

### FertChek

A new test has been added to the October round for Phosphate Rock;

- Formic Acid Soluble P (g/100g)

Any suggestions for tests of interest or general feedback, please contact us at;

[fertChek@global-proficiency.com](mailto:fertChek@global-proficiency.com)

## BeverageChek QCMs

After each BeverageChek proficiency round, we normally have a selection of beverage products that are made available as Quality Control Materials (QCMs). At present we have Wine, Fruit Juice (Apple, Orange, Grape), and Carbonated Drinks QC materials.

Some analytes are less stable long term, for example SO<sub>2</sub> in wine and Ascorbic acid in fruit juice. When the expiry date of products containing these analytes lapses, these analytes can be removed, and the expiry date of the QCM can be extended.

For a list of available BeverageChek QCM, please visit our website;

<https://www.global-proficiency.com/food-and-beverage-rms>

## Quick Customer Survey

A very short engagement survey is sent to participants of programmes from the previous month to seek feedback on how we are delivering our services to you.

Just a friendly reminder that we value your thoughts and opinions as they assist us to maintain and improve our services to meet your needs.

Please keep an eye out for the email. The survey is very quick—about 30 seconds of your time, and we greatly appreciate you completing it to ensure that we receive regular feedback to help us continue to provide excellent customer service here at Global Proficiency.

## Upcoming Rounds

### Rounds 10 & 11

- BeverageChek - Wine (Round 10)
- FertChek (Round 10)
- SieveCal (Round 10)
- Acid Sulphate (Round 10)
- WaterChek - Potable (Round 10)
- Meat, Water, Pathogens, Food (Rounds 10 & 11)
- MilkChek (Rounds 10 & 11)
- DairyChek (Rounds 10 & 11)
- LipidChek (Rounds 10 & 11)
- VeriTest UHT Products (Rounds 10 & 11)
- BactoChek (Rounds 10 & 11)
- WaterChek - Basic Chem (Round 11)
- Soil Physical (Round 11)
- NurtureChek (Round 11)
- WaterChek - Sea Water (Round 11)
- HoneyChek (Round 11)
- Antimicrobial Milk Tankers (Round 11)

## NurtureChek

We are excited to offer a improved Nurture-Chek programme in 2022. The changes will enable us to offer the GOS raw material for GOS testing. We will be;

- Removing FAME and Lutein analyses from the NCK category.
- Creating a new category – called NCL (Fatty Acids & Lutein) which will have;
  - \* 4 new Fatty Acid tests.
  - \* FAME and Lutein.

This new category will be offered in July

## Meet The Team



Chris Silvester is our newly appointed Customer Experience Specialist who recently joined the Global Proficiency team. He has over 10 years of customer service experience, starting at 15 at his local supermarket. Chris is very passionate about helping customers and is looking forward to getting to know you all and provide any assistance needed.

Outside of work Chris enjoys socialising with friends and family while also enjoying a rainy day spent watching a good tv show.

## GP News

We've had some staff changes at GP over the last couple of months;

Chris Silvester has joined us as our Customer Experience Specialist – a brand new customer facing role which will continue to build on our customer focus to give you the best possible service.

We have said a sad farewell to Nicole Holten (nee Joe) who has moved onto her dream role in Quality Management, we wish her all the very best and will miss her very much.

Stepping into Nicole's old role as Production and Logistics Operations Manager is Lana Pears. Lana is no stranger to this role as she held this position prior to taking on the Programme Leader role for the Agricultural programmes.

Filling Lana's role is Nicky Rusk who is also no stranger to this change as she too has been Programme Leader for the Agricultural Programmes in the past. Her role has been filled by a external applicant who will be introduced in our next issue of NewsChek.

## COVID-19 Update

Unite  
against  
COVID-19



Global Proficiency is considered an essential service supporting the food industry and testing laboratories, and will continue to operate throughout the various alert levels around the globe.

Our staff made significant changes last year to ensure we remain fully operational and able to continue to meet demand for all proficiency and reference material services and products. As per lockdown restrictions, those who are able to work from home are doing so, but we also continue to have dedicated staff on-site preparing and despatching samples while keeping themselves safe.

We would like to thank our customers for their patience during this time.

Stay safe everyone!

## Annual Registration

**Our annual registration packs are due to be sent out in the coming weeks, look out for these to register for 2022!**

The process will be the same as previous years, with the information sent being tailored to your lab as follows:

- **Registration form** – (excel file) pre-populated with registrations from the previous year.
- **Price list** – includes the programmes your laboratory has participated in during 2021.

Please send back the excel file regardless of whether you update your participation or not as this enables us to monitor response and avoids unnecessary follow up.

Also, please do not PDF the excel file. The completed excel file will be uploaded directly in to our system.

Email: [Registrations@global-proficiency.com](mailto:Registrations@global-proficiency.com)

## Contact Us

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