

Issue 19, August 2022

# DataChek Update

We are now offering Blind Measurement Audits in our DataChek Programme. These blind measurement checks can be audited against any available quality control or reference material available from us or internationally.

For example, due to recent changes to the NZ Drinking-Water Standards 2005 (revised 2018), some of our customers have used DataChek to assess their measurement capabilities in tests such as;

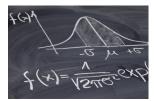
- Perchlorate
- Oxyhalides (bromate, bromide, chlorate, chlorite)

We have also provided single point checks for additional tests in matrices such as soil & water, including:

- BTEX
- OP & OC pesticides
- Acid herbicides
- SVOCs
- TPH
- PAH

DataChek can be used outside of scheduled proficiency rounds, or where there are insufficient participants.

Send your proficiency requirements to <a href="mailto:enquiries@global-proficiency.com">enquiries@global-proficiency.com</a> to see how we can assist you today.



# RM/QCM Update

After each proficiency round we normally have a selection of either products characterised from the proficiency round and offered as Reference or Quality Control Materials (QCMs).

#### LipidChek QC Materials

At present we have an Olive Oil QCM and a Rice Bran Oil QCM available.

For a summary of materials visit:

https://www.globalproficiency.com/lipid-rms



#### Meat Chemistry RM/QC Materials

Depending on the proficiency round results we can may be able to offer the Meat and Bonemeal (MBM) as a Reference Material (RM). At present we have two MBM QC materials available.

For a list of all available RM and QCM please visit our website:

https://www.globalproficiency.com/meat-rms



## **Upcoming Rounds**

Please see below our upcoming rounds and QC despatches for August and September.

#### **August**

- DairyChek (Rd 8)
- LipidChek (Rd 8)
- VeriTest UHT Products (Rd 8)
- VeriTest Cultured Products (Rd 8)
- MilkChek (Rd 8)
- VeriTest Milk (Rd 8)
- VeriTest AM (Rd 8)
- MWPF (Rd 8)
- WaterChem (Rd 9)
- NutureChek (Rd 9)
- Fruit Juice (Rd 9)
- VeriCal (3110)

#### September

- VeriTest Cream (Rd 9)
- DairyChek (Rd 9)
- MWPF (Rd 9)
- MilkChek (Rd 9)
- VeriTest UHT Products (Rd 9)
- FertChek (Rd 10)
- WaterChem (Rd 10)
- NutureChek (Rd 10)

If you would like to register, please contact us at:

registrations@global-proficiency.com



## Despatch Update

We would just like to reassure our customers that our team is working hard to minimise impacts of extreme weather conditions currently being faced by some of our customers.

If you are unable to receive upcoming samples or have any concerns regarding sample delivery please contact our team directly at: <a href="mailto:enquiries@global-proficiency.com">enquiries@global-proficiency.com</a>

### Meet The Team

Kellie Wykes is our newly appointed programme leader for WaterChek Chemistry.

She has been at Global Proficiency for eight years with a break in between and enjoys the varied work within the role including being hands on in the laboratory.

Outside of work her passion is animals. She has a busy lifestyle block with cows, calves, sheep, horses, cats and a dog. This keeps her busy as well as enjoying walking and cycling.



## **Late Reports**

In consideration of other participants, we need to adhere to the result submission deadlines (advised in our Timetables, and on the Round Test List accompanying the samples) to allow adequate time to process and distribute reports within the service timelines. If exceptional circumstances arise where results cannot be submitted by the results due date, participants may request an extension prior to the results due deadline. A period of 24 hours will usually be granted at the Programme Leader's discretion. Providing results are submitted prior to the extension deadline, a late fee will not be incurred.

Where results are submitted past the deadline set, we will process late results as a Late Report (120), with the following criteria:

- A 'Late Report Processing fee' will be applied based on the time taken to provide the report at our standard hourly rate, with a minimum fee of 0.5 hours. Prior to processing the results, the customer will be provided a Quotation with a request for a Purchase Order which needs to be supplied before the request is initiated.
- Assessment and generation of Late Reports will be undertaken on a batch basis and not as and when received. Dependent on when the results are submitted, there may be a wait of up to **3 weeks** before the report can be provided.

We can provide urgently required reports, usually within 48 hours, however all urgent reports will incur a significant '**Urgent Report Processing fee**'. If you require a late report or have any questions, please contact the Programme Leader for further details.

# VP+ Customer Portal — Did you know?

HOME REFERENCE & QC MATERIALS DOWNLOAD FILES UPDATE DETAILS CONTACT US

Within the VP+ Customer Portal you can do the following In update details section:

- Update company details (if you require a name change, please contact our team directly).
- Update contact details (if you need to add/remove contacts, please contact our team directly).
- Add/edit report numbers.

### Contact Us

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